

We're pleased to offer you Rx Shopper as part of your Health Advocate service!

Rx Shopper can reduce your prescription costs by helping you find the lowest prices for your medications. Plus, sometimes insurance doesn't cover a certain drug or it costs a lot of money due to a high deductible, this is where we can help!

Download and print your card, then bring it with you when filling your prescriptions. Follow these steps.

- 1. Log in to HealthAdvocate.com/members or our mobile app
- 2. From the "I would like to..." menu, click on "Save \$\$ on prescriptions"
- 3. Click on "Get my card!"
- 4. Print and bring it with you next time you fill your prescriptions



Check with your pharmacy

Your Rx Shopper card is accepted at 35,000 pharmacies nationwide!

You can still use your insurance

But ask the pharmacist to run your Rx Shopper card, which could be less than your copay.

It is always a win-win situation

You can always pay the lowest price your insurance, the pharmacy or Rx Shopper's. Just show your card and ask your pharmacist!





We're not an insurance company. Health Advocate is not affiliated with any insurance or third party provider, and does not replace health insurance coverage, provide medical care or recommend treatment. Rx Shopper is not insurance.

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Rx Shopper: Frequently Asked Questions

What is Rx Shopper?

Rx Shopper is a prescription discount program that helps you find the lowest prices possible at 35,000 pharmacies nationwide.

How much money can it help me save?

The actual amount you can save varies depending on the pharmacy and the medication.

40%-60% is the average percentage saved on prescriptions when a discount is available

How do I get started?

- 1. Log on to the Health Advocate website or app
- From the "I would like to..." menu, click on
 "Save \$\$ on prescriptions"
- 3. Click on "Get my card!"
- Print and bring it with you the next time your fill your prescriptions

How does the discount work?

When you use your Rx Shopper card, **you have access to reduced prices through bulk buying** through negotiated discount rates.

Can I use the card multiple times?

Yes, you can use it as many times as you want! Once you present it to your pharmacist, they'll load it into your profile so it can be automatically run each time you fill a prescription.

If I have insurance, can I still use the Rx Shopper card?

Yes! Rx Shopper can still help you reduce your prescription costs and help you find prices that are lower than some of your typical copays. Sometimes insurance doesn't cover a certain drug or you can't afford your medication due to a high deductible, this is where we can help. Please note, the Rx Shopper price cannot be combined with any discounted insurance pricing.

What if I have Medicare?

Yes, you can use Rx Shopper if you have Medicare, however, you will be using it instead of Medicare.

Ask the pharmacist to do a price check on how much a drug is using your Medicare and how much it would be if you used the Rx Shopper card. Armed with that information you can ask to pay whichever is cheapest - the Medicare price or the Rx Shopper price! Please note, the discounted rates cannot be combined.

Do I get the lowest price even if I have insurance or Medicare?

You can always pay the lowest price—the pharmacy's, your insurance's or Rx Shopper's. Just show your card and ask your pharmacist!

If I use the Rx Shopper card, does it count towards my deductible?

When using your Rx Shopper card instead of your insurance, your prescription payment will not be automatically applied towards your deductible.

You should contact your insurance company to find out if you can submit receipts for prescriptions purchased using your Rx Shopper card.

Can I use my Health Savings Account (HSA) or Flexible Savings Account (FSA)?

Yes, you can use funds from your HSA or FSA to pay for prescriptions using your Rx Shopper card.

What if I'm having trouble using Rx Shopper at the pharmacy?

If you have run into an issue using one of our cards at your pharmacy, **please call us on the Pharmacy Hotline shown on your card.** We can typically resolve most issues while you're in the pharmacy.

Can I share the card with my family and friends? Yes, we encourage it!



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Email: answers@HealthAdvocate.com Web: HealthAdvocate.com/members

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